

Fleet Service Representation Election Results Upheld

December 7, 2011

Delta received notification from the National Mediation Board (NMB) Wednesday that the Board has rejected claims of interference filed by the International Association of Machinists and Aerospace Workers (IAM) following the November 2010 Delta fleet service representation election.

With its ruling, the NMB has upheld the decision of a majority of voters to reject IAM representation, allowing Delta below wing airport customer service and Delta Cargo warehouse people to move forward as a combined workgroup.

“This is a great day for my below wing Airport Customer Service colleagues,” said Gil West, s.v.p.-Airport Customer Service. “Today, finally, we will immediately begin the process of aligning pay, benefits, work rules and seniority.”

“Delta Cargo people are ready to move forward,” said Neel Shah, s.v.p. and chief cargo officer. “I appreciate their professionalism and focus on serving our customers throughout this process.”

Interference claims are still pending relating to a representation election for Delta employees who work at airport ticket counters and gates, in customer-facing Delta Cargo positions and in Reservation Sales. The majority of voters in that election also rejected IAM representation.

“We hope that this final decision will come soon,” said Mike Campbell, e.v.p.-Human Resources and Labor Relations.