

Helpful Telephone Numbers & Resources

Delta Employee Service Center – Delta Help Line		1-800-693-3582
Employment & pension verification	Retirement and pension benefits	
Earnings verification for home loans	Survivor benefits	
Change of bank accounts for direct deposit		
Health Insurance through Delta – under 65 years of age		1-877-912-1820
Health Insurance 65 years of age and over – ITDR		1-877-325-7265
Delta Life Insurance – MetLife (Basic/Optional/Spouse)		1-866-939-7409
Free will preparation service through MetLife		1-800-821-6400
DALRC Retiree Assistance Program, Inc.		678-782-7577
Delta Care and Scholarship Fund		404-714-1489
DRC (Formerly DALRC, Inc.)		678-782-7577
Medicare		1-800-633-4227
Social Security Administration		1-800-772-1213
Internal Revenue Service		
Help for individuals		1-800-829-1040
Refund hot line		1-800-829-1954
Group Accident Insurance – Administration Concepts, Inc.		1-855-672-1273
Delta Community Credit Union		1-800-544-3328
Delta Travel Line		1-800-325-7123
Delta Perks		1-800-884-4217

The following items are found on the DeltaNet for Alumni home page:

- DALRC Retiree Assistance Program, Inc.
- Retiree Death Checklist and Survivor Benefits Process
- Retiree ID Badge
- Delta Care and Scholarship Fund
- Retiree Pass Travel

To access paycheck receipts (stubs), W-2's, and 1099's go to the DeltaNet for Alumni home page and click "Self Service" on the white menu bar, then click "My Money". A menu will appear on the left side of the screen. Select the item(s) you need from this menu.