**Delta Retirees Connection (DRC) Helpful Contacts**

**Employee Service Center – Delta Help Line 1-800-693-3582**

**OR**

**Email to: alumniservices@delta.com**

* Employment & pension verification
* Earnings verification for home loans
* Change of bank accounts for direct deposit
* Change tax withholding
* Retirement and pension benefits
* Survivor benefits
* Passing of a retiree or survivor of a retiree
* Other issues not addressed in this document

**Health Insurance - Insurance Trust for Delta Retirees** **1-877-325-7265**

**DALRC Retiree Assistance Program, Inc. 678-782-7577**

**Delta Care and Scholarship Funds 678-300-6409**

**Delta Retirees Connection (DRC) 678-782-7577**

**Medicare 1-800-633-4227**

**Social Security 1-800-772-1213**

**Internal Revenue Service:**

* Help for individuals **1-800-829-1040**
* Refund hot line **1-800-829-1954**

**Delta Life Insurance - MetLife**

* Basic Life, Optional Life & Spouse Life **1-866-939-7409**
* Free will preparation service through MetLife  **1-800-821-6400**

**Group Accident Ins. – Administration Concepts, Inc. (ACI) 1-855-672-1273**

**Delta Community Credit Union 1-800-544-3328**

**The following items can be found on DeltaNet for Alumni home page:**

* DALRC Retiree Assistance Program, Inc.
* DALRC, Inc. (DRC)
* ASK HR – Team member will respond within 3 days.
* Retiree Death Checklist & Survivor Benefits Process
* Retiree ID Badge
* Retiree Pass Travel
* To access paycheck receipts (stubs), W-2’s, and 1099’s go to the DeltaNet for Alumni home page and click “Self Service” on the white menu bar near top of page. Then click “My Money”. You will then see a menu down the left side of the screen. You can now select your paychecks and 1099s as well changing your direct deposit and tax withholding information

**Nonrevenue Human Remains Shipments**

* Contact funeral home. The funeral home should contact Delta at 1-800-352-2737 to make transportation arrangements.

**Published by DRC - June, 2024**